

I have recently been cared for by the Solihull Community nurses in my home and I must say that the care and attention I received was absolutely impressive.

I was admitted at the Queen Elizabeth hospital for almost 4 weeks diagnosed with Septic Arthritis leading to a Laminectomy and Evacuation of extra Dural Empyema, I was then commenced on IV therapy twice daily.

On the 7th August 2013 I was transferred to Solihull hospital under the care of Dr K Elfandi, his Registrar Dr Ying Tun and the Nursing team on Ward 8. However on the 9th August 2013 I was transferred from Solihull Hospital to the Community Care Team, where I was to continue with my IV therapy. This process was carried out in a quick and smooth manner, thanks to Dr Elfandi and his team.

The care and support I received from the IV Team and the District Nurses was delivered in a highly professional manner, the joint working between this Team and the Infection Disease Team has been a model of good interagency practice, and all my appointments were well handled.

I felt very much involved during the course of my treatment, as the nurses provided information I needed to make an informed decision about my care, which went a long way in helping towards my recovery.

I could ring the Community Care Team with any concerns or for advice and they are never put off. Nothing was too much trouble and every task was performed with as much skill as possible. I am aware of the bad portrayal of the NHS of recent, but I feel that the way I was cared for reflects the best aspects of the service, and I am very grateful for it.

I was very much impressed with the documentation by the nurses, and though they had so much to write down, there was a thorough handover of care. There was always a good exchange of information between the team, hence it brought about a considerable benefit to me.

Thanks to all those that were involved in my care.

Angelina Gana

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